

The Management of Igloo Services Ltd are committed to the provision of a product, service and craftsmanship that complies in all respects with the requirements contained in a contract or customers' purchase order.

The Company will ensure its' Quality Objectives, which include; safety, delivering on time, within budget, training of staff, a high quality of work/workmanship, and continual quality improvement. Quality Objectives will be reviewed at any Quality and Client Management Meetings in order that they continue to reflect the Company's and Clients objectives.

We guarantee that all our customers will receive prompt deliveries, high quality products and service, experienced staff whom will provide sound technical advice when required and a flawless customer service approach including customer complaints which will always be dealt with in a timely, polite and professional manner.

The Company strive to an organisational base which is accountable for its actions, provide a good customer experience, high quality products and continually improve all that the company aspires to do.

All employees or persons/businesses associated with the Company are aware of the Company's commitment to complying with the requirements of this Quality Policy and are required to observe our quality requirements at all times. This Policy will be reviewed annually for its' continuing suitability.

Signed



Jamie Legat
Managing Director
1st January 2018



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Igloo Surfaces Certifications & Accreditations

